



CORPORATE OFFICE, THRISSUR  
DEPARTMENT: INFORMATION TECHNOLOGY

Tender No: Tender/001/2026-27

Dated: 17<sup>th</sup> April 2026

**Notice of Tender for Supply, Installation, Buyback & Maintenance of UPS along with Battery and Battery Rack on Rate Contract Basis**

**Scope:**

- To procure UPS along with Battery and Battery Rack & Buyback of UPS & Batteries

**Specifications: New Purchase**

| UPS Capacity | Volt |
|--------------|------|
| 1KV          | 36V  |
| 2KV          | 72V  |
| 2KV          | 96V  |
| 3KV          | 72V  |
| 3KV          | 96V  |
| 5KV          | 240V |
| 6KV          | 240V |
| 10KV         | 240V |

| SI No | Description (12V) |
|-------|-------------------|
| 1     | 26 /28 AH SMF     |
| 2     | 40 AH Tubular     |
| 3     | 42 AH SMF         |
| 4     | 65 AH SMF         |
| 5     | 66 AH Tubular     |
| 6     | 75 AH Tubular     |
| 7     | 100 AH SMF        |
| 8     | 100 AH Tubular    |

| ITEM         | SPECIFICATION               |
|--------------|-----------------------------|
| BATTERY RACK | TUB BATTERY RACK (TUB - B8) |
| BATTERY RACK | SMF BATTERY RACK (SMF-B6)   |

**Buyback:**

| UPS Capacity | Volt |
|--------------|------|
| 1KV          | 36V  |
| 2KV          | 72V  |
| 2KV          | 96V  |
| 3KV          | 72V  |
| 3KV          | 96V  |
| 5KV          | 240V |
| 6KV          | 240V |
| 10KV         | 240V |

| SI No | Description (12V) |
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| 1     | 26 /28 AH SMF     |
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| 5     | 66 AH Tubular     |
| 6     | 75 AH Tubular     |
| 7     | 100 AH SMF        |
| 8     | 100 AH Tubular    |

**Shifting Charges for UPS Systems:** - The bidder shall quote a uniform rate for shifting (relocation) of UPS systems on a per-unit basis. The quoted rate shall be inclusive of all activities such as dismantling, packing, loading, transportation, unloading, re-installation, testing, and commissioning at the new site

**Terms & Conditions:-**

- 1. Contract Period:-** The price should be valid for 1 year from the date of agreement. However, after the completion of initial rate contract period of 1 (one) year, the contract may be extended/renewed for a further period of 3-6 months as would be decided by the Bank on the same terms and conditions as mentioned herein at mutual consent of both the bidder & the Bank.
- 2. Liquidated Damages for Delayed Supply:-** If the vendor fails to deliver the contracted product(s), install/activate, and operationalize the associated equipment, or fails to complete the work /service(s) within the period mentioned in the Purchase Order (PO), the Bank will deduct liquidated damages from the contract price as outlined below, excluding GST and other applicable taxes (if any).

| Sl | Period of delay    | Penalty |
|----|--------------------|---------|
| 1  | 1 day to 7 days    | 1%      |
| 2  | 8 days to 14 days  | 2%      |
| 3  | 15 days to 21 days | 4%      |
| 4  | 22 days to 31 days | 5%      |
| 5  | Beyond One month   | 10%     |

3. **Vendor criteria:-**The bidder must have a minimum 10 years of experience in the relevant field (supply and maintenance of UPS and UPS Batteries to large institutions with minimum 100 Branches) and demonstrate expertise in implementing and managing UPS and UPS Batteries in Banking Sector (with minimum 100 branches). Additionally, the bidder should be capable of providing on-site support in tier I, tier II and tier III cities, ensuring reliable maintenance and timely response for any technical requirements.
4. **Cancellation of tender process:-** Bank reserves the right to cancel the tender process partly or fully at its sole discretion at any stage without assigning any reason and without any cost or compensation therefor.
5. **Warranty :-** The vendor must provide 3 years' on-site comprehensive warranty UPS under this rate contract covering all spare parts & service from the date of acceptance of the systems by Bank at respective location. Warranty for SMF batteries should be 2 years, and for Tubular batteries should be 4 years from the date of installation.
6. **Payment terms:-** 100% after delivery.
7. **Buyback:-** The vendor shall collect the buyback items from the respective branch within 15 days of successful installation, failing which the Bank reserves the right to take appropriate action

**8. Contact Details:-**

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| <b>Bank's Address for Communication</b>                        | Head-IT & Digital Banking<br>IT Department,5 <sup>th</sup> Floor, Corporate Office<br>Dhanlaxmi Bank, Punnamm, Thrissur,<br>Kerala – 680002  |  |
| <b>E-mail for Submission of Tender and Clarifications.</b>     | <a href="mailto:arunmugesh.s@dhanbank.co.in">arunmugesh.s@dhanbank.co.in</a> ,<br><a href="mailto:aveenmukundhan@dhanbank.co.in">aveenmukundhan@dhanbank.co.in</a><br><a href="mailto:sneha.cpaul@dhanbank.co.in">sneha.cpaul@dhanbank.co.in</a> |  |
| <b>Contact Details</b>   | Arunmugesh S<br>Senior Officer<br>IT Department, 5 <sup>th</sup> Floor,<br>Corporate Office<br>Thrissur Kerala-680002<br>Mob: 7530065898<br>Landline: +91 487 7017396  | Aveen Mukundan<br>Chief Manager,<br>IT Department, 5 <sup>th</sup> Floor,<br>Corporate Office<br>Thrissur Kerala-680002<br>Mob: 9539002189<br>Phone: +91 487 7017523 |
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