INFORMATION TECHNOLOGY DEPARTMENT
CORPORATE OFFICE,
DHANLAXMI BANK LIMITED,
PUNKUNNAM, THRISSUR, KERALA - 680002

Amendment- 1 to RFP No: IT/ RFP/ 2025-26/ 005 Ver 1.0

Page	Clause	Amendments
Page 17	Eligibility Declaration Format 2. The bidder may be either an OEM or an Authorized Partner or System Integrator of the OEM (Original Equipment Manufacturer) whose product they are proposing. In case the OEM does not deal directly then an OEM may bid through their Authorized Service Partners or System Integrator. (Manufacturers Authorization letter from OEM in favour of Bidder. (Template available in Annexure- 6))	Eligibility Declaration Format 2. The bidder may be either an OEM or an Authorized Partner or System Integrator of the OEM (Original Equipment Manufacturer) whose product they are proposing. In case the OEM does not deal directly then an OEM may bid through their Authorized Service Partners or System Integrator. The OEM should provide Manufactures Authorization letter to only one authorized partner in respect of this bid. (Manufacturers Authorization letter from OEM in favour of Bidder. (Template available in Annexure- 6))
Page 5	2. On-site comprehensive warranty - The Bidder should maintain the equipment during warranty period and is bound to do the diagnosis, all hardware spares replacement, firmware, patch, Security Configuration and updates activities and basic configurations without extra cost.	2. On-site comprehensive warranty - The OEM should maintain the equipment during warranty period and is bound to do the diagnosis, all hardware spares replacement, firmware, patch updates without extra cost.
Page 20	18. The switch should support Front to back and back to Front airflow	18. The Switch should have port side intake airflow to be provided.
Page 6	Service Level Expectation (Resolution)	Resolution to be replaced with Response
Page 6	Support Terms & Conditions The Successful bidders/OEM shall provide onsite service/support on all days on 24/7 basis with response time mentioned below.	The Successful OEM shall provide service/support on all days on 24/7 basis onsite with response time mentioned below.
Page 19	Annexure 4 - Technical Specifications	Out of 96 Ports, 8 Ports in each switch should be configured with 32 Gbps SFP ports for connecting the Tape Library