CORPORATE OFFICE, THRISSUR

DEPARTMENT: INFORMATION TECHNOLOGY

RFP No: RFP/002/2026-26 Dated: 1st October 2026

RFP for the procurement of Ethernet Switches

Scope/Requirement

Request for Proposal (RFP) for the supply, installation and configuration of switches as per the quantities and specifications provided in this document.

Proposals are invited from authorised OEM partners with support offices in both Hyderabad and Bangalore.

Sl.	Item	Qty.	Implementation Location
1	48-Port 1/10G Copper port Switches	2	DLB DR Hyderabad

1, 48-Port 1/10G Copper port Switches with minimum 2 numbers of 40/100G Uplinks

SL No.	**Technical Specifications (**48-Port 1/10G Copper port Switches)
1	Shall be 19” Rack Mountable and 1 U size (with Mounting kits)
2	Shall have redundant, hot-swappable power supplies
3	Shall have minimum 48 x 10-Gigabit Copper ports on Day 1
4	Shall have minimum 4 x 40-Gigabit QSFP+ slots on Day 1 with Fibber transceivers
5	Minimum 1.4 Tbps of switching capacity
6	Shall support up to 4,000 port or IEEE 802.1Q-based VLANs, LACP up to 8 links
7	Implementation, configuration and migration from existing setup.
8	Proposed switches shall have minimum 7 years of support life.
9	3 Years Warranty/Support with NBD RMA
10	2 Nos. 10 meter fibre patch code for connecting to 40G uplink for each Switch.
11	C14 to C13 Power Cord
12	Stacking/HA Cables (7 meter)

SCOPE OF WORK

1	Supply, installation, configuration and operationalisation of devices followed by Maintenance support of the supplied equipment for a period of Three years with onsite comprehensive warranty/support (including hardware and firmware/Operating System)
2	On-site comprehensive warranty - The Bidder should maintain the equipment during warranty period and is bound to do the diagnosis, all hardware spares replacement, firmware, patch and updates activities and basic configurations without extra cost.
3	The Bidder shall deliver the equipment at the respective locations mentioned in this document.
4	The Bidder's scope of work as per the conditions of RFP and technical specifications shall be to supply & Installation of ordered Equipment, transportation, transit insurance, local delivery, storage and installation insurance up to acceptance by the DLB and also includes documentation, warranty, annual maintenance (if contracted).
5	The Bidder shall be fully responsible for Delivery, Installation and Maintenance of the ordered Hardware Items.
6	All the warranty shall be offered directly from the OEM. The Bidder will be responsible to ensure that the OEM provides the warranty support.
7	Integration with NBAD, NAC, TACACS, and SIEM, hardening of the devices as per OEM standards, and a revised architecture diagram with HA need to be provided.

ELIGIBILITY CRITERIA FOR BIDDER/OEM

Sl.	Eligibility	Documents need to be submitted
1	The bidder must be a company registered in India under the Companies Act 1956/2013. The bidder should also be registered with GSTN	Supporting documents with GSTN number.
2	The bidder may be either an OEM or an Authorized Partner or System Integrator of the OEM (Original Equipment Manufacturer) whose product they are proposing. In case the OEM does not deal directly then an OEM may bid through their Authorized Service Partners or System Integrator. The OEM should provide Manufactures Authorization letter to only two authorized partner in respect of this bid.	Supporting documents
3	The bidder should have a minimum turnover of Rs. 10 Crores in each year for last audited Financial Years in relevant services.	Copy of the audit Annual Reports and /or certificate of the Chartered Accountant
4	The Bidder must have experience in implementing DC Switching solution in 5 institutions.	Copy of order and/or certificate of completion of the work.
5	The Bidder should have support facilities at Bangalore and Hyderabad	Details of Support facilities.

PAYMENT TERMS.

70% after the delivery of complete materials.

30% on after the implementation.

Evaluation of Bids

The Technical Bid should necessarily contain all Technical details and other terms and condition of RFP. Bidder's proposal should conform to the contents and format of the of the RFP .Proposals not conforming to the specifications may be rejected summarily. Any incomplete or ambiguous terms/conditions will disqualify the offer.

The Technical Bid / Scope of the Work submitted by the Bidder will be evaluated based on the terms and conditions of the RFP. Detailed technical evaluation will include, scrutiny of company profile, technical and functional information of proposed software/service solution, system demonstration of proposed solution, reference calls and site visits.

1. To meet DLB's requirements, as spelt out in this Bid Document, the selected Bidder must have the requisite experience and expertise in providing services in the field of information and communication technology, the technical know-how, and the financial ability that would be required to successfully set-up the required infrastructure and provide the services sought by DLB.

2. A screening committee constituted by DLB for the purpose of selection of the successful Bidder, would evaluate Bids.

3. The proposals will be evaluated in stages. In the first stage, i.e. Technical Evaluation of the Bidders will be done. In the second stage commercial bids would be evaluated and commercial negotiation will be conducted only with the technically qualified bidders in this stage.

4. Each Bidder acknowledges and accepts that DLB may, in its absolute discretion, apply whatever criteria it deems appropriate in the selection of vendor/bidder, not limited to those selection criteria set out in this RFP document.

5. DLB reserves the right to modify / amend the evaluation process at any time during the Bid process, without assigning any reason, whatsoever, and without any requirement of intimating the Bidders of any such change. At any time during the process of Bid evaluation, DLB may seek specific clarifications from any or all Bidders.

6. DLB reserves the right to modify the total quantities subject to a variation of ± 20% on either side of the projected requirements. The Bidder shall not and hereby waive any or all objections that it might have at the relevant point of time.

7. DLB reserves the right to accept or reject in part or full any or all the Bids without assigning any reason whatsoever. Any decision of DLB in this regard shall be final, conclusive and binding on the Bidder.

8. DLB reserves the right to re-issue / re-commence the entire bid process in case of any anomaly, irregularity or discrepancy in regard thereof. Any decision of DLB in this regard shall be final, conclusive and binding on the Bidder.

9. The Bidder shall bear all costs and expenses for the execution, stamp duty and submission of the contract and agreements. DLB shall not be responsible or liable for reimbursing/compensating these costs and expenses.

10. Prices quoted should be EXCLUSIVE of all applicable taxes and applicable taxes would be deducted at source, if any, as per prevailing rates.

11. Apart from the above, the company profile, past experience and performance track record of the Bidder in the area of the assignment, methodology to be adopted to carry out the assignment, delivery schedule, service support, price, etc. shall be some of the important criteria in selecting the bidder.

12. The Bids will be evaluated both on the Technical and Commercial merits and DLB's decision in this regard shall be binding, final and conclusive.

Only those vendors who qualify in the technical evaluation process will be considered for commercial bidding/Price Discovery process,

DLB,s Rights to Accept or Reject any Bid or All Bids

The DLB reserves the right to accept or reject any Bid or even reject all Bids at any time prior to award of contract, without thereby incurring any liability to the affected Bidder or Bidders or without any obligation to inform the affected Bidder or Bidders about the grounds for the DLB's action.

Governing law and jurisdiction

This RFP shall be construed and interpreted in accordance with and governed by the laws of India.

SLA and NDA

The successful Bidder(s) shall mandatorily enter into a Service Level Agreement (SLA) and Non-Disclosure Agreement (NDA) within one month from the date of acceptance of purchase order or within such extended period as may be permitted by the Bank.

List of documents to be submitted for the Bid.

Below are the list of documents needed to be sent (except commercial bid) as scanned/softcopy and originals and hardcopy may be presented after technical selection. Please restrict the maximum email size to 20 Mb and if your RFP response is more than 20 Mb, You may send as multiple emails.

Commercial Bid

Bidder has to submit the commercial bid with pricing after if the bidder is shortlisted in technical round.

Bank's Address for Communication	Head-IT & Digital Banking IT Department,5th Floor, Corporate Office Dhanlaxmi Bank, Punkunnam, Thrissur, Kerala – 680002	
E-mail for Submission and Clarifications.	hoits@dhanbank.co.in	
Contact Details	Biju KF IT Department Corporate Office Thrissur Kerala-680002 Phone:+91 487 7107502	John Johnson IT Department Corporate Office Thrissur Kerala-680002 Phone:+91 487 7107505
Date of Issue	01-10-2026	
Last Date of submission of RFP response as soft copy	12-10-2026	
Document Class	Public	